



## **TCAP WINTER CRISIS PROGRAM**

1230 PALMYRA RD SW, WARREN, OH 44485

Phone: **330-393-2507 EXT. 225**

Fax: 330-393-0475



### **Trumbull Community Action Program (TCAP) is assisting households with the Winter Crisis Program (WCP) from November 1, 2023 through March 31, 2024**

Eligible applicants/households may qualify for WCP: bulk fuel customers that have 25% or less (propane, fuel oil, wood, coal, wood pellets, kerosene). If the main heating source and/or the secondary heating source; is in disconnect status, has been shut off, establishing new service, transfer of service, PIPP default or 1<sup>st</sup> PIPP may also receive assistance. Also, WCP will assist with furnace repair for homeowners only.

Monday, Tuesday, and Thursday are in person interviews at the TCAP main building at 1230 Palmyra Rd SW, Warren, Ohio. Fridays are phone appointments for those who are disabled and those who can not make it to the TCAP building. Clients will be called at their date and time of appointment by TCAP staff members. On Wednesday mornings **only**, TCAP has made a change in the walk-in process. For walk-in appointments, please call TCAP starting at 7 AM at 330-393-2507 Ext 225, every Wednesday morning and you will be given a time to arrive for your walk-in appointment. No more standing outside! We will take as many clients as we have caseworkers. All of our slots for the day are full by 7:30 AM. Doors

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### **TCAP is also assisting households with the Low-Income Household Water Assistance Program (LIHWAP) until March 31, 2024.**

The assistance includes water and wastewater disconnections, service off, new service and transfer of service. Eligible households must be at or less than 175% of the FPG for the previous 30 days or 12 months.

To make an appointment, please **call 330-951-0015 to schedule an appointment through the automated system or go to <https://capappointments.com> to schedule an appointment.** Callers must stay on the line to receive a confirmation number which will secure their appointment date and time.

Please make sure you also enter your gas and electric account number(s) for a hold on your account.